

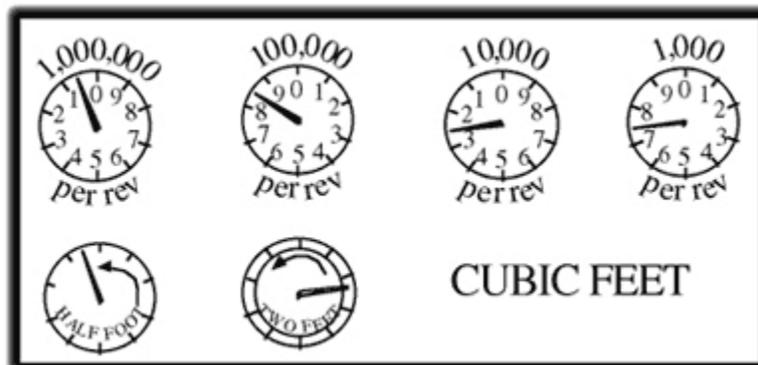
How to Read Your Meter:

CRMU meter readers read your meter once a month. They're in your neighborhood about the same day each month. Our meter readers have learned to read a meter as quickly and accurately as you can read your watch. However, to read your meter, they must be able to get to it. To make sure that your bill is based on an exact reading each month, please don't let dogs, locked doors and gates, shrubs or other obstacles keep our meter reader away from your meter.

If we are unable to get to your meter, we estimate the amount of natural gas you used. Any inaccuracies in the estimate will be corrected in the bill for the following month. Your meter is a precise measuring device that meets strict government standards. We also check your meter regularly and repair it when necessary. As an additional safeguard, we compare your bill with the month's weather patterns, current natural gas rates and the billing history of your residence. If something is wrong, we read your meter again and make any necessary adjustments on your bill.

How To Read Your Meter

If you would like to keep up with how much natural gas you and your family are using each month, you can make your own monthly readings. Your meter measures the amount of natural gas that you use in hundreds of cubic feet. This measurement is easily read directly from the dials on the face of the meter.



To take your reading, read the row of four dials in order from left to right. Note that some dials rotate clockwise while others operate counterclockwise. Beginning with the dial on the far left, record the number which each dial hand has just passed. The reading in our illustration is 0-8-2-7. To determine how much natural gas has been used since the previous reading simply subtract the previous reading from the current one.

By reading your own meter, you not only double-check the accuracy of your bills but also learn to monitor and budget natural gas consumption in your home.